

# KQ Cares

Getting You There Safely

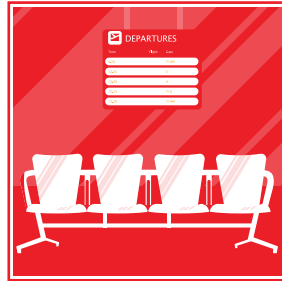
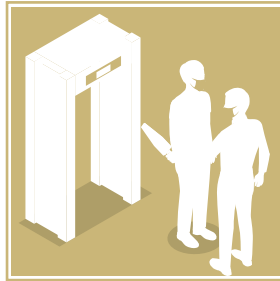


 **Kenya Airways**  
*The Pride of Africa*





# Making your journey with us safe



1

2

3

4

5

6

7

Terminal 1A Entrance  
(JKIA)

Check-in

Immigration &  
Security

Strictly Boarding  
Based On Zones

Inflight

Transfer

Arrival



7

# Terminal 1A Entrance (JKIA)



*Guest to arrive 3 hours before departure international & 2hours domestic*



*Floor markings to maintain social distance*



*Temperature check will be done using thermo gun*

*Guest are always required to wear face mask*



*Baggage trays are frequently disinfected*





## Check-In



*Kenya Airways staff serving guest will always wear face mask & hand sanitize after serving each guest*



*Check in counters are fitted with antimicrobial screens*



*Floor markings to maintain social distance*



*Guest are always required to wear face mask*

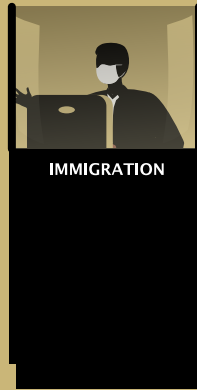
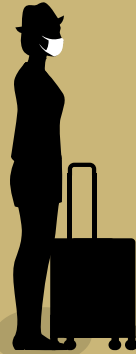


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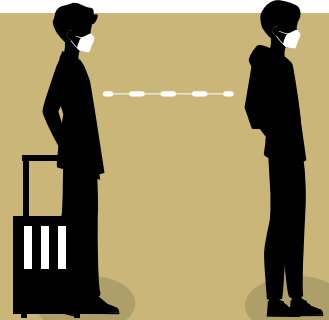
## Immigration & Security



*Immigration staff serving guests will always wear face mask*



*Immigration counters are fitted with antimicrobial screens*



*Guests are required to maintain social distance*



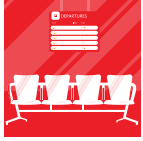
*Floor markings to maintain social distance*



*Guest are always required to wear face mask*



*Baggage trays are frequently disinfected*



4

# Strictly Boarding Based On Zones



Time	Destination	Flight	Gate	Status
9:20	LONDON	KQ 100	T1A-5	CANCELLED
12:05	PARIS	KQ	E	CANCELLED
12:08	MALINIÉ	KQ	A	CANCELLED
12:15	MAURITIUS	KQ	T1A	CANCELLED
12:20	JFK	KQ	T1A-6	CANCELLED

*Strictly boarding based zone and not priority*

*Seats are arranged to maintain social distance*



*Sanitizers are available within reach*



*Boarding gate is cleaned and sanitized regularly*

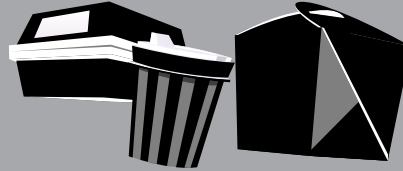


5

# Inflight



- Cabin crew will always wear Personal Protective Equipment
- Guests are always required to wear a face mask



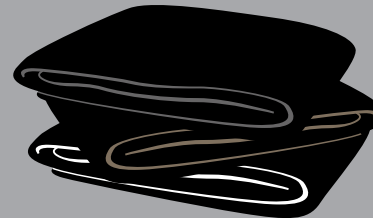
- Meal boxes/packages
- Cutlery, pastries, meal, sweets, refreshing towel are single wrapped



Guest are required to maintain social distance while disembarking



Regular cleaning and disinfecting lavatory



Individual packaging of blanket/pillow and single usage



Deep cleaning and disinfection of aircraft after each flight



6

# Transfer



*Guest are always required to wear face mask*



*Floor markings to maintain social distance*



*Temperature screening by use of Thermo Gun /Screen*



*Sanitizers are available within reach*



*Reduced capacity in the transfer buses to maintain social distance*





7

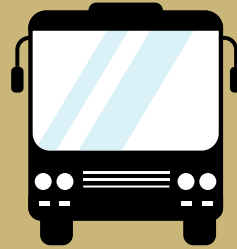
## Arrival



*Guest are always required to wear face mask*



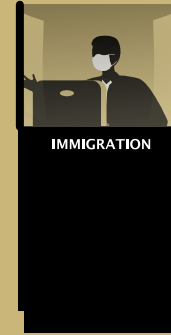
*Sanitizers are available within reach*



*Reduce capacity in transfer buses to maintain social distance*



*Temperature screening by use of Thermo Gun /Screen*



*Transfer check in counters are fitted with antimicrobial screens*



*Baggage trays are frequently disinfected*

A group of six people, including flight attendants and crew members, are standing in an airplane cabin. They are all wearing face masks and making heart shapes with their hands. The cabin is dimly lit, and the overall tone is warm and caring. The text "Delivering a safe travel experience" is overlaid in the center of the image.

*Delivering a safe travel experience*